



DENTAL
Smiles
OF LIVONIA

FAILED APPOINTMENT POLICY

Our schedule plays a critical role in the practice's ability to operate efficiently. Our practice values your time as well as ours. Every effort is made to reserve a specific time for your treatment, therefore we are unable to accommodate failed appointments.

Our Office Policy is:

<u>First failed appointment:</u>	A one-time courtesy (no fee incurred)
<u>Second failed appointment:</u>	\$40.00 charge
<u>Third failed appointment:</u>	\$80.00 charge
<u>Fourth failed appointment:</u>	Same day appointments only.

We understand that there are unforeseen circumstances that arise without notice. If you are unable to keep your scheduled dental appointment, please contact our office within 24 hours in order to avoid charges.