

Dental Smiles

• OF LIVONIA •

Family and Cosmetic Dentistry

Our schedule plays a critical role in the ability to operate efficiently. We value your time as well as ours. Every effort is made to reserve a specific time for your treatment.

FAILED APPOINTMENT POLICY

First failed appointment:	A one-time courtesy (no fee incurred)
Second failed appointment:	\$40.00 charge
Third failed appointment:	\$80.00 charge
Fourth failed appointment:	Same day appointment only (No advanced reserved times will be made)

We understand that there are unforeseen circumstances that arise without notice. If you are unable to keep your scheduled appointment, please contact our office within 24 hours to avoid charges

TARDY POLICY

Within 10 minutes of scheduled appt. time: We will do our best to accommodate.

After 10 minutes of scheduled appt time: We will need to reschedule.

Please understand that after 2 tardy appointments you will receive a failed appointment notice